



CONTINUITY & RESILIENCE

Our team of instructors - <https://www.coreconsulting.ae/our-team/>

### 1. Khalid Bahabri

A former Middle East personality of the year, Khalid Bahabri is a highly awarded Certified BCM professional. He has over 20 years of work experience in Crisis Management, Risk Assessment, Contract Development negotiations and Vendor Management. Khalid has received several awards and commendations, such as the DRI International Strategy of the Year Award (in the USA) and the BCI Asia Most Effective Recovery of the Year (in Malaysia). He has been a Speaker / Business Panelist at several business continuity forums and conferences such as the Middle East Business & IT Resilience Summits (Dubai and KSA) and the Annual Business Continuity & Emergency Response Forum, Abu Dhabi. Khalid is a member of the Institute of Banking, Saudi Arabia, and the Chamber of Commerce Board, United Kingdom. He also holds a Certificate in General Securities Qualification, Business Continuity Certified Expert, Certified Process Manager, Certified Personal Financial Planner, Certified Capital Market, LCCIEB Accreditation Skills for Business, and others.

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### 2. Daman Dev Sood, FBCI

A former BCI Merit Award (Global) Winner and Business Continuity Manager of the Year Award Winner in BCI's C&R Awards, Daman is currently the COO of Continuity and Resilience. Daman has rich experience in Environmental Sustainability, Business Continuity Management, Business Excellence and Consulting (BCM, Green IT, Quality/ Process/ Malcolm Baldrige). He is a Technical Expert & Lead Auditor for ISO 22301 (Business Continuity Management System). He has been for many years a BCI Approved Instructor and a member of the BCI's Speakers Bureau, Fellow of the BCS (British Computer Society), and a senior Member of IEEE (Institute of Electrical and Electronics Engineers)

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### 3. Dr Lamees Al Qaisi

A former BCM Head of NBAD (which later merged with the First Gulf Bank to create the First Abu Bank), Dr. Lamees is a former Chair of the BCI Forum in the UAE. She is a highly committed, motivated, energetic and accomplished UAE national with many years of experience in industry and Academia. Specializing in Enterprise Risk Management concentrating on operational Risk & Business Continuity & Resilience Management. This is teamed with a rich background in research and training. She is the first UAE national to Chair the UAE BCI Forum and a distinguished Speaker at conferences related to Risk & Business Continuity.



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#### 4. John Robinson. FBCI

John is a BCM professional who has a 40 years career rooted in risk and continuity, specialising in BCM technology, consultancy and software. He is the founder and Managing Director of INONI Limited, which provides advanced BCM automation and efficiency solutions to enable high-quality technology resilience globally. Over his 40 year career, he has worked across industries such as Telecom, Banking, insurance, Financial Services, Distribution and Logistics, Manufacturing, Retail, Energy/Oil and Gas, water and Power, Transportation and Trading, including a lot of work for Small and medium enterprises (SMEs). Before INONI, John has worked as the Head of Professional Services of a Specialist consulting business delivering risk and business continuity management solutions. A lot of his work experience has been with major global systems and telecoms companies in the UK and US.

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#### 5. Dhiraj Lal. MBCI

Dhiraj Lal is Executive Director of Continuity and Resilience (CORE). He is possibly Asia's first BSI appointed Technical Expert for BCM Certifications (BS25999/ISO 22301), and also an assessor for certification audits. He teaches the advanced level certification workshops in ISO 22301, and also consults in implementation of BCM / ISO 22301. He has also been invited by the British Standards Institute to participate in the audits of 2 of the first 10 organizations in the world to be awarded the BCM certification. Mr. Lal has worked as the Director for Business Continuity Planning and Global Process Integrity at the American Express Financial Centre. Before this, Mr. Lal spent 10 years with Citibank NA (where he was last Regional Head of Audit and Risk Review), and 5 years with Standard Chartered Bank in the Middle East. He has also taught the CBCI course for almost 10 years and instructed for the Disaster Recovery Institute in Asia and has regularly presented on Business Continuity and Disaster Recovery, at Conferences, both in India and overseas. He is a contributing author to the "The Definitive Handbook of Business Continuity Planning", which is one of the most respected encyclopaedia on BCM. Mr. Lal is a long-standing BCI Member and is a former Chair of the BCI Forum in the UAE.

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6. C Kajwadkar (CK) has over 40 years of experience in IT Industry. He is a recipient of the Global Industry Personality of the Year Award, instituted by the Business Continuity Institute UK. CK has spent most of his 40 years career in Financial Institutions such as the Clearing Corporation of India (CCIL), the National Stock Exchange of India (NSE). CK has built up specialist competencies in the area of cyber-attacks and response. He is highly passionate about BCP/DR, Information Security and Cyber Security, and has helped some of the large organizations in developing their BCP/DR plans, such as the National Stock Exchange. CK holds degree in Electronics engineering, post graduate qualification in management and a diploma in Cyber Laws. He practices a mature frame work for Cyber Resilience which consists of the 5 primary risk management categories and the 3 overarching components. With his experience in user industry as well as vendor industry, he is an excellent position to provide guidance for help Company Management Teams to prepare for and mitigate cyber attacks.